AGENDA

Regular Meeting of Community Advisory Committee
San Diego Community Power (SDCP)

Thursday, July 11, 2024
5:30 p.m.

City of San Diego Metropolitan Operations Complex (MOC II) Auditorium
9192 Topaz Way, San Diego, CA 92123

Alternate Location:
7354 Eads Avenue, San Diego, CA 92037

The meeting will be held in person at the above date, time and location. Community Advisory Committee (CAC) Members and members of the public may attend in person. Under certain circumstances, CAC Members may also attend and participate in the meeting virtually pursuant to the Brown Act (Gov. Code § 54953). As a convenience to the public, SDCP provides a call-in option and internet-based option for members of the public to virtually observe and provide public comments at its meetings. Additional details on in-person and virtual public participation are below. Please note that, in the event of a technical issue causing a disruption in the call-in option or internet-based option, the meeting will continue unless otherwise required by law, such as when a CAC Member is attending the meeting virtually pursuant to certain provisions of the Brown Act.

Note: Any member of the public may provide comments to the Community Advisory Committee (CAC) on any agenda item. When providing comments to the CAC, it is requested that you provide your name and city of residence for the record. Commenters are requested to address their comments to the CAC as a whole through the Chair. Comments may be provided in one of the following manners:

1. Providing Oral Comments During Meeting. Anyone attending in person desiring to address the CAC is asked to fill out a speaker's slip and present it to the CAC Chair or the Secretary. To provide remote comments during the meeting, join the Zoom meeting by computer, mobile phone, or dial-in number. On Zoom video conference by computer or mobile phone, use the "Raise Hand" feature. This will notify the moderator that you wish to speak during a specific item on the agenda or during non-agenda Public Comment. Members of the public will not be shown on video but will be able to speak when called upon. If joining the meeting using the Zoom dial-in number, you can raise your hand by pressing *9. Comments will be limited to three (3) minutes.

2. Written Comments. Written public comments must be submitted prior to the start of the meeting by using a web comment form. Please indicate a specific agenda item when submitting your comment. All written comments received prior to the meeting will be provided to the CAC members in writing. In the discretion of the Chair, the first ten (10) submitted comments shall be stated into the record of the meeting. Comments read at the

meeting will be limited to the first 400 words. Comments received after the start of the meeting will be collected, sent to the CAC members in writing, and be part of the public record.

If you have anything that you wish to be distributed to the CAC, please provide it via xcrespo@sdcommunitypower.org, who will distribute the information to the Members.

<u>The public may participate using the following remote options:</u>

Teleconference Meeting Webinar

https://zoom.us/j/93647500600

Telephone (Audio Only)

(669) 900-6833 or (253) 215-8782 | Webinar ID: 936 4750 0600

WELCOME

ROLL CALL

PLEDGE OF ALLEGIANCE

LAND ACKNOWLEDGMENT

SPECIAL PRESENTATIONS AND INTRODUCTIONS

ITEMS TO BE WITHDRAWN OR REORDERED ON THE AGENDA

PUBLIC COMMENT FOR ITEMS NOT ON THE AGENDA

Opportunity for members of the public to address the CAC on any items not on the agenda but within the jurisdiction of the CAC. Members of the public may provide a comment in either manner described above.

CONSENT CALENDAR

All matters are approved by one motion without discussion unless a CAC member requests a specific item to be removed from the Consent Calendar for discussion. A member of the public may comment on any item on the Consent Calendar in either manner described above.

1. **Approval of June 13, 2024, CAC Regular Meeting Minutes**

2. **Update on Marketing, Public Relations, and Local Government Affairs**

3. **Update on Customer Operations**

4. **Update on Programs**

5. **Update on Regulatory and Legislative Affairs**

REGULAR AGENDA

The following items call for discussion or action by the CAC.

6. **Election of Chair, Vice-Chair, and Secretary for Fiscal Year 2024-2025**

   Recommendation: Elect a Chair, Vice-Chair and Secretary for Fiscal Year 2024-2025.

7. **Ralph M. Brown Act and Conflict of Interest and Ethical Conduct Policy Training**

   The CAC will receive legal training on Brown Act and Conflicts of Interest requirements.

DISCUSSION OF POTENTIAL AGENDA ITEMS FOR BOARD OF DIRECTORS MEETINGS

There are two ways that the CAC may bring items to the attention of the Board at a Board meeting:

1. Standing CAC Report. The CAC report may be a standing item on the Board agenda, in which the CAC Chair, CEO, or designated staff reports on updates related to a recent CAC meeting. Consistent with the Brown Act, items raised during the CAC report may not result in extended discussion or action by the Board unless agendized for a future meeting.

2. Suggesting Board Agenda Items. The CAC may suggest agenda items for a Board of Directors meeting agenda by communicating with the CAC Chair and the designated SDCP staff, before and/or after a regular CAC meeting. If suggested during a regular meeting, there shall be no discussion or action by the CAC unless the item has been included on the CAC agenda. To be added to a Board agenda, items must have the approval of the SDCP Chief Executive Officer and the Chair of the Board of Directors. If approval is provided, staff must be given at least 5 business days before the date of the Board meeting to work with the CAC to draft any memos and materials necessary.

COMMITTEE MEMBER ANNOUNCEMENTS

Committee Members may briefly provide information to other members and the public. There is to be no discussion or action taken on comments made by Committee Members unless authorized by law.

ADJOURNMENT

The Community Advisory Committee will adjourn to their next regular meeting scheduled on Thursday, September 12, 2024.

Compliance with the Americans with Disabilities Act

SDCP Committee meetings comply with the protections and prohibitions of the Americans with Disabilities Act. Individuals with a disability who require a modification or accommodation, including auxiliary aids or services, in order to participate in the public meeting may contact (888) 382-0169 or info@sdcommunitypower.org. Requests for disability-related modifications or

accommodations require different lead times and should be provided at least 72-hours in advance of the public meeting.

Availability of Committee Documents

Copies of the agenda and agenda packet are available at https://sdcommunitypower.org/resources/meeting-notes/. Late-arriving documents related to a CAC meeting item which are distributed to a majority of the Members prior to or during the CAC meeting are available for public review as required by law. Public records, including agenda-related documents, can instead be requested electronically at info@sdcommunitypower.org or by mail to SDCP at PO Box 12716, San Diego, CA 92112. The documents may also be posted at the above website. Such public records are also available for inspection, by appointment, at San Diego Community Power, 2305 Historic Decatur Road, Suite 200, San Diego, CA 92106. Please contact info@sdcommunitypower.org to arrange an appointment.

COMMUNITY ADVISORY COMMITTEE
SAN DIEGO COMMUNITY POWER (SDCP)

City of San Diego Metropolitan Operations Complex (MOC II) Auditorium
9192 Topaz Way
San Diego, CA 92123

REGULAR MEETING MINUTES
Jun 13, 2024

The Committee minutes are prepared and ordered to correspond to the Committee Agenda. Agenda items can be taken out of order during the meeting.

Agenda Items were considered in the order presented.

WELCOME

Chair Vasilakis (City of San Diego) called the regular meeting to order at 5:32 p.m.

ROLL CALL

PRESENT: Chair Vasilakis (City of San Diego), Vice Chair Harris (City of La Mesa), Secretary Cazares (City of La Mesa), Committee Member Sclafani (City of Chula Vista); Committee Member Jahns (City of Encinitas), Committee Member Hammond (City of Encinitas via Zoom Teleconference), Committee Members Catañeda and Emerson (City of National City)

ABSENT: Committee Members Sandoval and Hoyt (City of Imperial Beach) and Committee Member Andersen (County of San Diego)

VACANT: Seat 1 (City of San Diego), Seat 4 (City of Chula Vista) and Seat 12 (County of San Diego)

PLEDGE OF ALLEGIANCE

Committee Member Emerson (City of National City) led the Pledge of Allegiance.

LAND ACKNOWLEDGMENT

Chair Vasilakis (City of San Diego) acknowledged the Kumeyaay Nation and all the original stewards of the land.

SPECIAL PRESENTATIONS AND INTRODUCTIONS

None.

ITEMS TO BE WITHDRAWN OR REORDERED ON THE AGENDA

None.

PUBLIC COMMENT FOR ITEMS NOT ON THE AGENDA

There were no public comments.

CONSENT CALENDAR

1.   **Approval of May 9, 2024, CAC Meeting Minutes**

2.   **Update on Marketing, Public Relations, and Local Government Affairs**

3.   **Update on Customer Operations**

4.   **Update on Programs**

There were no public comments on the Consent Calendar.

Motioned by Committee Member Castañeda and seconded by Committee Member Emerson (City of National City) to approve Consent Item Nos. 1-4. The motion carried unanimously by roll call vote as follows:

AYES: Chair Vasilakis (City of San Diego), Vice Chair Harris (City of La Mesa), Secretary Cazares (City of La Mesa), Committee Member Sclafani (City of Chula Vista); Committee Member Jahns (City of Encinitas), Committee Member Hammond (City of Encinitas via Zoom Teleconference), Committee Members Catañeda and Emerson (City of National City)

ABSENT: Committee Members Sandoval and Hoyt (City of Imperial Beach) and Committee Member Andersen (County of San Diego)

NOES: None.

ABSTAINED   None.

5.   **Update on SDCP's Strategic Plan**

Ms. Burns provided an overview of SDCP's Strategic Plan.

There were no public comments on SDCP's Strategic Plan.

Following Committee questions, discussion and comments, no action was taken.

REGULAR AGENDA

6.   Presentation on SDCP's PowerBase Service

Mr. Utouh and Mr. Manglicmot presented an overview of SDCP's PowerBase Service.

There were no public comments on SDCP's PowerBase Service presentation.

Following Committee questions, discussion and comments, no action was taken.

7.   Presentation on the Preliminary Proposed FY 2024-25 Budget

Dr. Washington made an introduction and turned it over to Mr. Manglicmot and Mr. Do to provide an overview on the Preliminary Proposed FY 2024-25 Budget.

There were no public comments on the Preliminary Proposed FY 2024-25 Budget.

Following Committee questions, discussion and comments, no action was taken.

8.   Update on Regulatory and Legislative Affairs

Ms. Fernandez and Mr. Gunther provide an update on Regulatory and Legislative Affairs.

There were no public comments on the Regulatory and Legislative Affairs update.

Following Committee questions, discussion and comments, no action was taken.

9.   Presentation on Solar Battery Savings Program

Ms. Fisher provided an overview on the Solar Battery Savings Program.

There were no public comments on the Solar Battery Savings Program presentation.

Following Committee questions, discussion and comments, no action was taken.

DISCUSSION OF POTENTIAL AGENDA ITEMS FOR BOARD OF DIRECTORS MEETINGS

None.

COMMITTEE MEMBER ANNOUNCEMENTS

Committee Members made announcements and reported on various events taking place in the member jurisdictions. No action was taken.

ADJOURNMENT

The Community Advisory Committee adjourned at 7:33 p.m. to their next regular meeting scheduled on July 11, 2024, at 5:30 p.m.

_____
Maricela Hernandez, MMC, CPMC
Clerk of the Board

SAN DIEGO COMMUNITY POWER
Staff Report – Item 2

To: San Diego Community Power Community Advisory Committee

From: Jen Lebron, Director of Public Affairs

Via: Karin Burns, Chief Executive Officer

Subject: Marketing, Public Relations, and Local Government Affairs

Date: July 11, 2024

RECOMMENDATION

Receive and file an update on marketing, public relations, and local government affairs activities for San Diego Community Power (SDCP).

BACKGROUND

SDCP has engaged in a variety of public relations, marketing, community outreach, and local government affairs activities to drive awareness, spark community engagement, and maintain high customer enrollment.

ANALYSIS AND DISCUSSION

SDCP's Public Affairs Department has been participating in events across our member agencies as it aims to increase general awareness and answer questions in a friendly, helpful manner.

Recent and Upcoming Public Engagement Events

North Park Main Street Music Festival
EcoFest Encinitas
Skyline Hills Library Summer Reading Program Kick-Off
Jackie Robinson YMCA Community Health and Resource Fair
North San Diego Chamber Sustainability Council
Chula Vista Climate Action Plan Kick-Off Workshop
San Diego Housing Federation Ruby Awards
Community Climate Action Day
Ramona Library
North San Diego Chamber Regional Connect
Summer Garden Palooza
San Diego Regional Economic Development Corporation Award Dinner
Chula Vista Library Civic Branch Summer Lunch Program
Imperial Beach Neighborhood Food Pantry

I Love a Clean San Diego's Sustainable Solutions Fair
California Climate and Energy Collaborative Forum
UC San Diego Community Stakeholder Forum
National City Library Summer Lunch Program
North San Diego Chamber Celebration of Business
Snapdragon Stadium San Diego Wave FC Game
Port of San Diego – A Day at the Park
Morning After Mess: Mission Bay/Fiesta Island Clean Up
Skyline Hills Library Summer Lunch Program
Petco Park Padres Game
Encinitas Chamber of Commerce
Encinitas Library
All-Inclusive Day of Play and Resource Fair
Understanding Your Energy Bill Workshop in Imperial Beach
College/Rolando Library Summer Lunch Program
San Diego Pride Parade
Imperial Beach Chamber of Commerce
City of San Diego Central Library Summer Lunch Program

Marketing, Communications and Outreach

SDCP worked with local media and stakeholders to launch two new rate products that were designed to meet the diverse needs of customers, with a focus on affordability and sustainability. Power100 Green+ and PowerBase, the two new products, are designed for companies that want to meet rigorous environmental standards or customers who want the lowest electricity rates possible, respectively. They went into effect on July 1. The Public Affairs team is working closely with the Accounts Services team to conduct targeted outreach to customers who could benefit from the two new product offerings.

The Community Engagement division of the Public Affairs Department will be hosting its second in-person "Understanding Your Bill" workshop on July 17 in at the San Diego County Library in Imperial Beach. This event is part of a series of online and in-person workshops that are aimed at answering questions and connecting customers with programs and practices that can save them money. Additional workshops are being planned for the remainder of the year that will focus on topics including solar customer billing and the benefits of SDCP service for large commercial and industrial customers.

The Public Affairs team has been working diligently behind the scenes to support soon-to-be-launched programmatic efforts, including rooftop solar and battery storage incentives, a program that helps customers repair their roofs to be ready for solar installations, and another that will distribute grants to small businesses that would benefit from more efficient refrigerators. The Public Affairs team is working closely with internal and external stakeholders to encourage participation in these programs and leveraging relationships with community partners to amplify our marketing and outreach efforts.

SDCP has continued its efforts to connect with local leaders through meetings and at community events.

The Public Affairs team will continue to develop new strategies, processes and capacity over the next several months to conduct more community outreach, expand marketing and brand awareness efforts, and provide timely, accurate information across multiple channels.

AD-HOC COMMITTEE AND/OR SUBCOMITTEE REVIEW

N/A

FISCAL IMPACT

N/A

ATTACHMENTS

N/A

SAN DIEGO COMMUNITY POWER
Staff Report – Item 3

To: San Diego Community Power Community Advisory Committee

From: Lucas Utouh, Senior Director of Data Analytics and Customer Operations

Via: Karin Burns, Chief Executive Officer

Subject: Update on Customer Operations

Date: July 11, 2024

RECOMMENDATION

Receive and file an update on various customer operations.

BACKGROUND

Staff will provide regular updates to the Community Advisory Committee (CAC) centered around tracking opt actions (i.e., opt outs, opt ups and opt downs) as well as customer engagement metrics. The following is a brief overview of items pertaining to customer operations.

ANALYSIS AND DISCUSSION

A) Customer Accounts Update

As of July 2nd, 2024, SDCP is serving a cumulative total count of **954,421** active accounts

Customers with newly established accounts or who have moved into a new service address within any and all of our member jurisdictions receive 2 post-enrollment notices through the mail at their mailing address on file within 60 days of their account start date to notify them that they have defaulted to SDCP electric generation service.

B) New Customer Service Options

Per SDCP's Board of Directors approval on May 30th, 2024, SDCP staff is pleased to report to the Community Advisory Committee (CAC) that the two new service options i.e. PowerBase and Power100 Green+ are now available to customers effective as of July 1st, 2024. More information on all our service options can be accessed through our website via SDCP Service Options or through our Customer Service Center by calling 1-888-382-0169 between 8 AM and 5 PM Monday through Friday.

C) Customer Participation Tracking

Staff and Calpine have worked together to create a reporting summary of customer actions to opt out of SDCP service, opt up to Power100, or opt down from Power100 to PowerOn. The below charts summarize these actions accordingly as of June 30th, 2024:

I. Total Opt Outs - Including Active and Inactive
  - Active - accounts still active at same premise
  - Inactive - accounts that have moved out, or premise is terminated

Opt Outs by Jurisdiction	2021	2022	2023	2024 Q1	2024 Q2	Total
City of San Diego	1,077	19,278	3,187	530	224	24,292
County of San Diego			13,597	1,368	258	15,222
City of Chula Vista	266	3,472	748	120	54	4,660
City of Encinitas	66	1,886	229	39	10	2,230
City of La Mesa	85	1,272	235	39	19	1,649
City of Imperial Beach	32	345	99	25	8	509
National City			284	22	11	317
Total	1,526	26,253	18,379	2,143	584	48,879

Opt Outs by Class Code	2021	2022	2023	2024 Q1	2024 Q2	Total
Residential	36	25,717	16,762	2,023	552	45,084
Commercial/Industrial	1,490	536	1,617	120	32	3,795
Total	1,526	26,253	18,379	2,143	584	48,879

Opt Outs by Reason	2021	2022	2023	2024 Q1	2024 Q2	Total
Rate or additional cost concerns	6	7,754	4,905	828	243	13,734
Dislike being automatically enrolled	203	7,214	5,474	529	121	13,541
Decline to provide	227	3,596	2,528	214	62	6,627
Other	818	2,653	1,547	186	50	5,254
Existing relationship with the utility	2	2,394	1,968	210	67	4,641
Concerns about government-run power agency	24	1,496	963	67	13	2,563
Service or billing concerns	6	724	655	88	26	1,499
Have grid reliability concerns	1	292	252	14	1	560
Rate or Cost Concerns	233					233
Concerns about lack of equivalent CCA programs		132	89	7	1	229
Have renewable Energy Reliability Concerns	6					6
Total	1,526	26,253	18,379	2,143	584	48,879

Opt Outs by Method	2021	2022	2023	2024 Q1	2024 Q2	Total
Web	327	14,353	10,208	1,039	244	26,169
Customer Service Rep (CSR)	1,098	7,002	4,380	598	192	13,269
Interactive Voice Response (IVR)	101	4,899	3,792	506	148	9,446
Total	1,526	26,253	18,379	2,143	584	48,879

Historical opt outs including inactive accounts of 6/30/2024.

II. Opt Ups to Power 100 - Including Active and Inactive

Opt Ups by Jurisdiction	2021	2022	2023	2024 Q1	2024 Q2	Total
City of San Diego	3,163	2,868	484	72	130	6,704
City of Chula Vista	701	168	55	5	26	955
County of San Diego			200	19	574	793
City of La Mesa	148	118	19	3	1	289
City of Imperial Beach	60	29	11	2	3	105
National City			11	17	6	34
City of Encinitas	18	1	1		1	21
Total	4,090	3,184	781	118	741	8,900

Opt Ups by Class Code	2021	2022	2023	2024 Q1	2024 Q2	Total
Commercial/Industrial	4,087	290	231	46	607	5,249
Residential	3	2,895	550	72	134	3,652
Total	4,090	3,184	781	118	741	8,900

Opt Ups by Method	2021	2022	2023	2024 Q1	2024 Q2	Total
Customer Service Rep (CSR)	4,059	1,369	301	51	677	6,445
Web	27	1,738	402	45	55	2,265
Interactive Voice Response (IVR)	4	81	78	22	9	194
Total	4,090	3,184	781	118	741	8,900

Current Active Power100 Accounts

Active Power100 Accounts

TownOrTerritory	Count
City of Encinitas	25,804
City of San Diego	6,040
City of Chula Vista	893
County of San Diego	779
City of La Mesa	253
City of Imperial Beach	80
City of National City	32
Total	33,881

Active Power100 Opt vs Defaulted


8,077
25,804
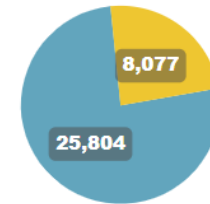
● Encinitas Defaulted ● Opted Up

III. Opt Downs from Power100 - Including Active and Inactive

Opt Downs by Jurisdiction	2021	2022	2023	2024 Q1	2024 Q2	Total
City of Encinitas	35	425	71	12	10	553
City of San Diego		26	13	2	1	42
County of San Diego			5		1	6
City of Chula Vista		1	4			5
City of La Mesa		2				2
City of Imperial Beach		1				1
National City					1	1
Total	35	455	93	14	13	610

Opt Downs by Class Code	2021	2022	2023	2024 Q1	2024 Q2	Total
Commercial/Industrial	35	22	9	2		68
Residential		433	84	12	13	542
Total	35	455	93	14	13	610

Opt Downs by Method	2021	2022	2023	2024 Q1	2024 Q2	Total
Customer Service Rep (CSR)	31	305	62	10	9	417
Web		124	28	3	4	159
Interactive Voice Response (IVR)	4	26	3	1		34
Total	35	455	93	14	13	610

Participation by Jurisdiction

Participation
by Accounts
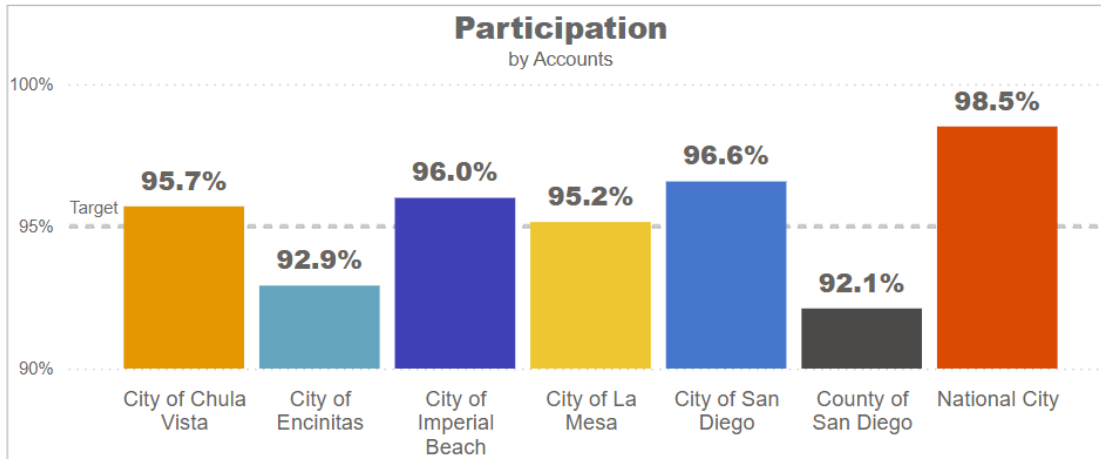
Jurisdiction	Active	Eligible	Opt Outs	Participation
City of San Diego	602,329	623,673	21,344	96.6%
County of San Diego	174,818	189,827	14,969	92.1%
City of Chula Vista	94,306	98,541	4,235	95.7%
City of La Mesa	28,066	29,496	1,430	95.2%
City of Encinitas	26,555	28,579	2,024	92.9%
National City	19,239	19,534	291	98.5%
City of Imperial Beach	10,517	10,955	438	96.0%
Total	**955,830**	**1,000,605**	**44,731**	**95.5%**

D) Contact Center Metrics

We expect call volumes to rise as Summer rates come into effect as of June 1, 2024, through October 31, 2024 and customers start seeing increased bills as a function of the Winter to Summer price differential starting in July. Our Public Affairs Team has and will continue to communicate Summer season and bill savings tips that should help provide our customers with resources to reduce higher bills and energy use. With the introduction of our new service level offerings, PowerBase and Power100 Green+, we may also notice a slight increase in call volume.

The chart below summarizes contact made by customers into the Contact Center broken down by month through June 30th, 2024:
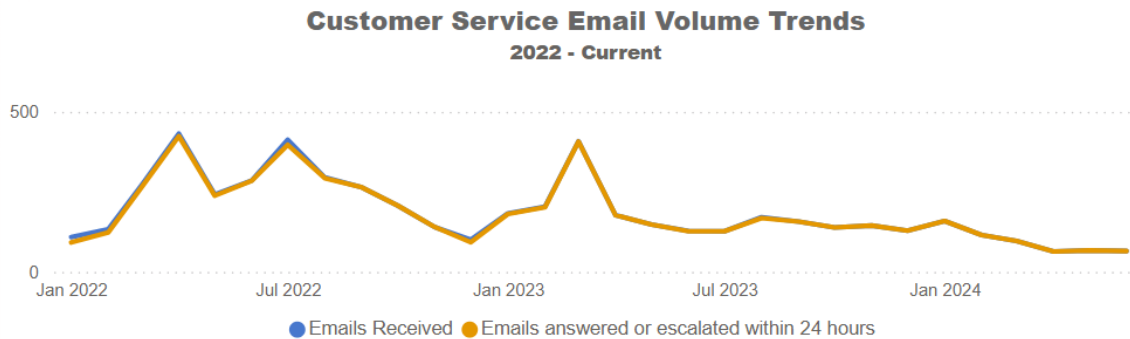
V. Contact Center Metrics

Contact Center Call Volume Trends
2022 - Current

● Total Calls to IVR ● Total Calls Connected to Agents
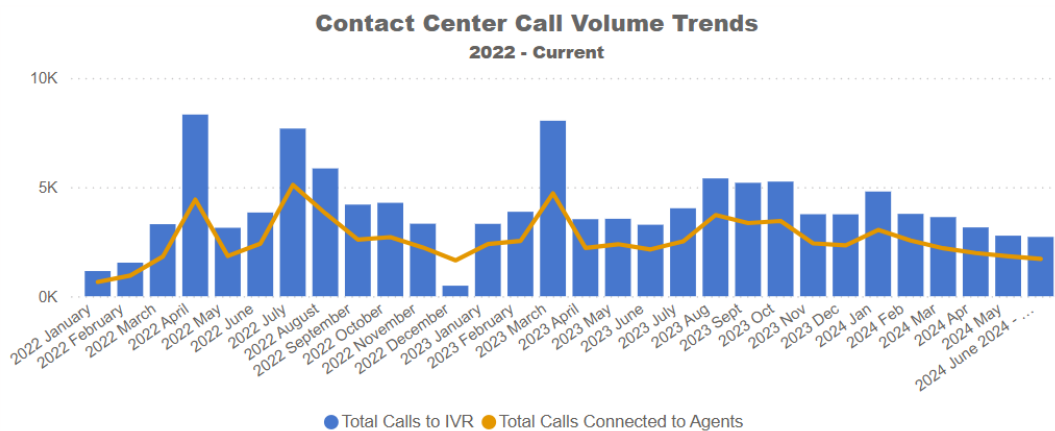
Interactive Voice Response (IVR) and Service Level Agreement (SLA) Metrics

	Total					
	2021	2022	2023	2024 Q1	2024 Q2	Total
Total Calls to IVR	2,289	47,118	52,977	12,198	8,646	123,228
Total Calls Connected to Agents	1,401	30,174	34,173	7,792	5,519	79,059
Avg Seconds to Answer	20	12	7	16	9	12
Avg Call Duration (Minutes)	8.5	9.8	9.6	9.4	8.7	9.3
Calls Answered within 60 Seconds (75% SLA)	96.23%	95.50%	97.57%	92.85%	96.92%	96.21%
Abandon Rate	0.57%	0.36%	0.19%	0.57%	0.30%	0.37%

Similar to other CCAs' service territories, SDCP anticipates the trend of customers calling into the Contact Center's Interactive Voice Response (IVR) system tree and being able to self-serve their opt actions using the recorded prompts as well as utilizing SDCP's website for processing opt actions to continue accounting for over 65% of all instances. The remaining portion of customer calls are connected to Customer Service Representatives to answer additional questions, assist with account support, or process opt actions.

E) Customer Service Email Trends

Customer Service Email Volume Trends
2022 - Current

● Emails Received ● Emails answered or escalated within 24 hours

Customer Service Emails

	Total					
	2021	**2022**	**2023**	**2024 Q1**	**2024 Q2**	**Total**
Emails Received	272	2,894	2,116	371	196	**5,849**
Emails answered or escalated within 24 hours	257	2,821	2,107	371	196	**5,752**
Completion (%)	94%	96%	100%	100%	100%	**98%**

As of this latest reporting month, SDCP has 10 Dedicated Customer Service Representatives staffed at the Contact Center and 1 Supervisor. Robust Quality Assurance (QA) procedures are firmly in place to ensure that customers are getting a world-class customer experience when they contact SDCP.

F) 2024 Joint Rate Mailers

SDCP staff has worked closely with our SDG&E counterparts to produce our 2024 joint rate mailers which were delivered to customers electronically for those with email addresses on file as well as through physical mail for those customers without email addresses. Roughly 95,000 customers received the physical joint rate mailers via US Postal Service and over 829,000 customers received the electronic version of the joint rate mailers via email. The 2024 joint rate mailer templates are located via our website through the following links:

2024 Residential Non-CARE Joint Rate Mailer

2024 Residential CARE Joint Rate Mailer

2024 Commercial Joint Rate Mailer

AD-HOC COMMITTEE AND/OR SUBCOMITTEE REVIEW

N/A

FISCAL IMPACT

N/A

ATTACHMENTS

N/A

SAN DIEGO COMMUNITY POWER
Staff Report – Item 4

To: San Diego Community Power Community Advisory Committee

From: Colin Santulli, Director of Programs

Via: Karin Burns, Chief Executive Officer

Subject: Update on Programs

Date: July 11, 2024

RECOMMENDATIONS

Receive and file update on customer energy programs.

BACKGROUND

Staff will provide regular updates to the Community Advisory Committee ("CAC") regarding the following SDCP customer energy programs: Building Electrification, Commercial Programs, Energy Education, Energy Efficiency, Flexible Load, Grant Programs, and Solar and Energy Storage.

ANALYSIS AND DISCUSSION

Updates on customer energy programs are detailed below.

Building Electrification

California Energy Commission ("CEC") Equitable Building Decarbonization Direct Install ("EBD DI") Program

Status: Staff have been working with a coalition of Southern California agencies led by the Southern California Regional Energy Network ("SoCalREN") to respond to the CEC's EBD DI program solicitation. Responses were due on June 28, 2024. SoCalREN submitted its response to the solicitation by the due date. Staff proposed to work with the coalition to activate local community-based organizations to conduct outreach and engagement to enroll eligible homes into the EBD DI program.

As part of the State Budget, $397 million was cut from the EBD DI program, leaving $539.5 million. It is unclear how the CEC proposes to allocate the remaining funds among the various investment components under EBD, including the DI program. The State proposes to include up to $152 million of federal Home Efficiency Rebates ("HOMES") program funding into EBD, if the Department of Energy approves California's HOMES application. Further guidance will be provided by the CEC.

Next Steps: The CEC expects to announce selected program administrators for the EBD DI program in August 2024.

U.S. Environmental Protection Agency ("EPA") Climate Pollution Reduction Grant ("CPRG") Program

Please refer to Item 5 of the April 2024 CAC staff report for the most recent update on this program.

Commercial Programs

Commercial Application Assistance Pilot

Status: In April 2024, Staff began plans to implement a commercial application assistance pilot that would support SDCP's commercial customers. Staff issued invitations to bid to several firms to help commercial customers in identifying and participating in customer energy programs (e.g., energy efficiency, distributed generation and energy storage, load flexibility/demand response, etc.). Staff received three bids and selected TRC Solutions, Inc. ("TRC") based on their expertise, experience, approach to accomplishing the work, and thoroughness of their bid.

SDCP's commercial application assistance pilot is anticipated to launch in early July 2024. The pilot help select commercial customers identify opportunities for bill savings, particularly in the summer months. Once a customer is established by SDCP's Key Account Services Manager, TRC will help conduct a high-level, desktop review of the customer's energy usage, understand the customer's goals and business operations, and recommend program opportunities. Further detailed support in applying for specific programs will be provided to customers that are ready to take next steps.

Next Steps: Staff will monitor the uptake and success of the pilot to determine whether to scale it into a program offering. No marketing will be done outside of the direct outreach and communications from SDCP's Key Account Services Manager.

Energy Education

Energy Education Website

Please refer to Item 4 of the February 2024 CAC staff report for the most recent update on this program.

Energy Efficiency

California Department of Food and Agriculture ("CDFA") Healthy Refrigeration Grant Program

Please refer to Item 4 of the June 2024 CAC staff report for the most recent update on this program.

FLEXmarket Pilot

Please refer to Item 5 of the April 2024 CAC staff report for the most recent update on this program.

Regional Energy Network ("REN") Formation

Status: The San Diego Regional Energy Network ("SDREN") Business Plan Application was submitted to the California Public Utilities Commission ("CPUC") on January 5, 2024, and a proposed decision was issued on June 20, 2024, to approve and fund SDREN's ten programs. The earliest the CPUC will hear this item is on August 1, 2024, at which time a vote will be taken to approve the proposed decision. The CPUC's final decision approving SDREN will provide legal effect to the funding of the various program offerings included in the SDREN Business Plan Application (i.e., two Workforce Education and Training programs, three Commercial sector programs, two Residential sector programs, two Public sector programs, and one Codes and Standards program). Additional details are provided in Item 5: Update on Regulatory and Legislative Affairs.

Next Steps: Staff will file comments in response to the CPUC's proposed decision issued on June 20, 2024. Staff will continue to monitor activities relating to the approval of SDREN and respond to any data requests, questions, or comments from the CPUC or stakeholders during the evaluation period (i.e., post-application submittal through when a CPUC final decision is made). Upon the CPUC's final decision approving SDREN, Staff will conduct activities in preparation for the launch of the SDREN programs (e.g., hire staff, release solicitations, execute agreements, etc.), which at this time, exact dates are to be determined.

Flexible Load

Flexible Load Strategy

Please refer to Item 4 of the June 2024 CAC staff report for the most recent update on this program.

Vehicle-Grid Integration ("VGI") Strategy

Please refer to Item 4 of the June 2024 CAC staff report for the most recent update on this program.

Grant Programs

Community Clean Energy Grant Program

Please refer to Item 4 of the June 2024 CAC staff report for the most recent update on this program.

Solar and Energy Storage

Net Energy Metering ("NEM") and Net Billing Tariff ("NBT")

Please refer to Item 4 of the February 2024 CAC staff report for the most recent update on this program. Staff anticipate bringing back an item to the CAC by Q4 CY 2024 to update the tariff with support for virtual and aggregation versions of NBT.

Solar Battery Savings Program

Status: Staff have finalized the Solar Battery Savings Program design and released the program documentation to industry, which includes the program manual, contractor application, battery manufacturer agreement, and participant enrollment application. Staff held two identical contractor training sessions on June 18 and 25, 2024 to prepare contractors for the program launch and are preparing two more in-person training sessions for July 2024. Staff also held one battery manufacturer training session on June 27, 2024. Staff plan to launch the program webpage and contractor portal with the official program launch.

Next Steps: SDCP plans on launching the program in July 2024.

Disadvantaged Communities–Single-Family Affordable Solar Homes ("DAC-SASH") Readiness Pilot

Status: GRID Alternatives ("GRID") has continued to identify eligible homes to participate in the DAC-SASH Readiness Pilot. As of June 2024, GRID has identified 14 homes that may be eligible and is working to enroll them into DAC-SASH and subsequently into the pilot.

Next Steps: GRID will continue to identify additional homes through the rest of the summer. Roof repair/replacement work may be completed simultaneously for eligible homes and may continue into March 2025.

Solar for Our Communities

Please refer to Item 4 of the June 2024 CAC staff report for the most recent update on this program.

AD-HOC COMMITTEE AND/OR SUBCOMITTEE REVIEW

N/A

FISCAL IMPACT

N/A

ATTACHMENTS

N/A

SAN DIEGO COMMUNITY POWER
Staff Report – Item 5

To: San Diego Community Power Community Advisory Committee

From: Laura Fernandez, Director of Regulatory & Legislative Affairs
                Aisha Cissna, Senior Policy Manager
                Patrick Welch, Senior Legislative Manager
                Stephen Gunther, Regulatory Manager

Via: Karin Burns, Chief Executive Officer

Subject: Update on Regulatory and Legislative Affairs

Date: July 11, 2024

RECOMMENDATION

Receive and file the update on regulatory and legislative affairs.

BACKGROUND

Staff will provide regular updates to the Community Advisory Committee regarding SDCP's regulatory and legislative engagement.

ANALYSIS AND DISCUSSION

A) Regulatory Updates

SDG&E Energy Resource Recovery Account Forecast Application

On May 15, 2024, SDG&E submitted its Application for Approval of its 2025 Electric Procurement Revenue Requirement Forecasts, 2025 Electric Sales Forecast, and GHG-Related Forecasts ("Application"). In its Application, SDG&E requests approval of a total 2025 forecasted ERRA revenue requirement of $469.4 million. The 2025 revenue requirement forecasts sought in this Application result in a total revenue requirement decrease of $284.99 million compared to the amounts currently effective in rates.

On June 17, 2024, SCDP along with Clean Energy Alliance filed a protest to the Application. The protest requests that the CPUC not consider SDG&E's potential proposal to continue the use of the 2024 System Resource Adequacy (RA) Market Price Benchmark (MPB) for 2025 rate setting purposes. The protest also requests that the CPUC not consider SDG&E's proposal to modify its methodology for recovery of

operation and maintenance (O&M) costs tied to its utility-owned generation (UOG) in this proceeding, and should instead consider that proposal in a separate rulemaking or consolidated application proceeding.

The CPUC has scheduled a prehearing conference for July 12, 2024.

San Diego Regional Energy Network

The CPUC issued the [Proposed Decision addressing Motion for Authorization of San Diego Regional Energy Network](#) (PD) on June 20, 2024, approving the San Diego Regional Energy Network (SDREN), which will be administered by SDCP and the County of San Diego. The PD designates SDCP as the lead administrator and approves SDREN's portfolio application which consists of a 2024-2031 strategic business plan as well as a 2024-2027 portfolio plan and budget.

Key Dates

- January 5, 2024: SDCP filed the [Motion of San Diego Community Power on Behalf of the San Diego Regional Energy Network for Approval of Energy Efficiency Portfolio Application](#)
- February 5, 2024: Deadline for responses to SDCP's motion (summary of responses featured in Item 9 of February 22, 2024, [Board of Directors agenda packet](#))
- June 20, 2024: The PD authorizing the SDREN Portfolio Application is issued
- July 10, 2024: Opening comments on PD due
- July 15, 2024: Reply comments on PD are due
- August 1, 2024: Earliest possible date for the Commission to hear and approve the proposed decision at the CPUC Business Meeting
- 30 days from the final decision date: Deadline for SDREN to provide an updated cost-effectiveness forecast for the Market Access Program
- 90 days from the final decision date: Deadline for SDREN to submit the joint cooperation memo
- 120 days from the decision date: Deadline for SDREN to post implementation plans

Budget and Goals

The PD proposes to authorize the full budget and all programs requested by SDREN in its Portfolio Application: $124,274,207 for the period 2024-2027. SDREN will submit a budget request for the remainder of the strategic business plan term in a future filing. Over the first four years of SDREN, the forecasted Total System Benefit savings are $18,194,415, with net savings of 14,246,780 kWh, 684 kW, and 711,169 therms. The portfolio also aims to avoid 8,561 tons of carbon dioxide emissions.

Next Steps

SDCP will file opening comments on July 10, 2024. As mentioned in the "Key Dates" section above, the PD requires SDCP to submit various documents to the CPUC, including implementation plans with specific details on fuel substitution measures and decarbonization efforts, an updated cost-effectiveness forecast for the Market Access Program, and a Joint Cooperation Memo with SDG&E.

B) State Legislative Activities Update

The Legislature adjourned for summer recess on July 3. They will reconvene on August 5. The legislative session concludes on August 31.

Legislature and acting Governor approve a $10 billion climate bond that will appear on the November ballot

On June 29, SB 867 (Allen) was amended with language to provide for a $10 billion climate bond to be placed on the November ballot. The official title is the Safe Drinking Water, Wildfire Prevention, Drought Preparedness, and Clean Air Bond Act of 2024. It was signed into law on July 3 by acting Governor Senate President pro Tem Mike McGuire (the Governor and the Lieutenant Governor were out of the state), meaning it will appear on the November ballot. If approved by voters, the majority of the funding would go to water projects ($3.8 billion), wildfire and forest resilience projects ($1.5 billion), coastal resilience projects ($1.2 billion), and biodiversity protection and nature-based solution projects ($1.2 billion). Several hundred million dollars would be reserved for extreme heat mitigation programs, climate smart farms, and parks and outdoor access. There would also be $850 million in proposed funding for three energy programs:

- $325 million would go to the California Infrastructure and Economic Development Bank or the CEC to finance clean energy transmission projects necessary to meet the state's clean energy goals or to offset ratepayer costs. Preference would likely be given to transmission projects that would also reduce the risk of wildfire, reduce reliance on fossil fuel power plants in disadvantaged communities, and reduce rate pressure though the use of reconductoring or other gird enhancing technologies.
- $50 million would go to the CEC for their existing Long-Duration Energy Storage Program established in 2022 by AB 205 (Committee on Budget). The funds could also be used for zero-emission distributed energy backup assets, virtual power plants, and demand side grid support.
- $475 million would be for offshore wind resource development, including port improvements.

Three other areas of the bond would also provide some funding for specific energy projects:

- $135 million of the wildfire and forest resilience budget would go to the Office of Emergency Services for a wildfire mitigation grant program that could be used to fund zero-emission backup power, energy storage, and microgrids for critical community electrical infrastructure.

- $50 million of the wildfire and forest resilience budget would go to the California Conservation Corps and nonprofit workforce organizations for projects that mitigate unemployment and assist with the implementation of energy projects, as well as transportation, natural resources, and housing infrastructure.
- $10 million of the climate smart farms budget would go to the Department of Community Services and Development for no-cost energy efficiency upgrades like insulation and HVAC upgrades, for low-income farmer households.
- $15 million of the climate smart farms budget would go towards projects that advance tribes' ability to promote food sovereignty such as utility and power infrastructure.

Eligible entities that could apply for the funds would include public agencies and joint power authorities. At least 40% of total funds would be allocated to projects "that provide meaningful and direct benefits to vulnerable populations or disadvantaged communities." A disadvantaged community is defined as one with a median income of not less than 80% of the area average or statewide median household income. A vulnerable population is a subgroup within a region or community that faces disproportionately heightened risk or increased sensitivity to the impacts of climate change and that lacks resources to cope with the impacts. An additional 10% would go to severely disadvantaged communities, which are those communities with less than 60% of the median income.

If voters approve the bond in November, the Legislature still must appropriate the funds, meaning in 2025 they will have to pass a budget bill that sends the bond proceeds to each agency in charge of bond administration.

State Budget Signed Into Law with Cuts to Energy Programs

Governor Newsom signed the state budget package into law on June 29. The agreement solves a $46.8 billion deficit by borrowing from reserves, making cuts, delaying expenditures, and shifting general fund expenditures to special funds. Funding for three clean energy programs was cut:

- **Distributed Electricity Backup Assets (DEBA) program**. This program was created in 2022 to incentivize the construction of clean grid assets that can serve as on-call supply during grid emergencies. The budget agreement reduces program funding from $595 million to $532 million, an 11% reduction. Of the remaining amount, $380 million is shifted to the Greenhouse Gas Reduction Fund (GGRF) between 2025-27. The GGRF contains revenues from quarterly Cap & Trade carbon allowance auctions. Revenues would have to be realized from auctions between 2025-27 to fund the proposed amount.
- **Equitable Building Decarbonization (EBD) program**. This program was also created in 2022 and provides incentives to retrofit homes with low-carbon technologies. The budget agreement implements a 46% cut, leaving $571 million

out of $922 million originally appropriated. However, some of the remaining funds are shifted to GGRF in 2027-28, which could limit their availability depending on Cap & Trade allowance auction outcomes.

- **Self-Generation Incentive Funds (SGIP)**. This program largely pays for residential batteries. The budget agreement included a reduction from $630 million to $280 million and shifts the funding source to GGRF.

A factsheet of the budget agreement can be found here.

C) Federal Legislative Activities Update

Along with other CCAs, SDCP submitted a letter to the Office of Energy Efficiency & Renewable Energy within the U.S. Department of Energy requesting that they expand the eligibility of the Clean Energy Innovator Fellowship (CEIF) Program to include CCCAs as eligible host organizations. The CEIF program "...recruits candidates from diverse backgrounds to spend up to two years with eligible Host Institutions, which may include electric cooperatives, grid operators, municipal utilities, public utility commissions, state energy offices and Tribal entities. Innovator Fellows receive a stipend to support their participation in the CEIF program and an allowance for education and professional development opportunities." CCAs are not currently listed as eligible host organizations. Prior hosts in California include the Independent System Operators (CAISO) and the Blue Lake Rancheria.

AD-HOC COMMITTEE AND/OR SUBCOMITTEE REVIEW

N/A

FISCAL IMPACT

N/A

ATTACHMENTS

N/A

SAN DIEGO COMMUNITY POWER
Staff Report – Item 6

To: San Diego Community Power Community Advisory Committee

From: Xiomalys Crespo, Senior Community Engagement Manager

Via: Karin Burns, Chief Executive Officer

Subject: Election of Chair, Vice-Chair, and Secretary for Fiscal Year 2024-2025

Date: July 11, 2024

RECOMMENDATION

Elect a Community Advisory Committee (CAC) Chair, Vice-Chair, and Secretary for Fiscal Year 2024-2025.

BACKGROUND

Per the Board-approved CAC's Policies and Procedures: "Officers may be nominated or self-nominated and elected at every July meeting by a simple majority vote of the CAC. Each nomination requires a second. If there is only one nominee for a position, the CAC members will vote "yes" or "no" to elect the nominee. If there is more than one nominee for a position, the CAC will cast their votes by name until a nominee receives a majority vote. The terms will be for one (1) year or until a successor is elected, with the option for officers to be re-elected for up to three (3) terms. Representatives required for a singular function or service may be elected using the same procedures described above when the need arises, for a term defined by the singular function or service."

The roles and responsibilities of each officer are outlined below.

Chair

The Chair of the CAC will:
   (a) serve as the primary liaison and spokesperson for the CAC with SDCP staff and the Board of Directors;
   (b) support SDCP staff with setting the CAC agenda;
   (c) guide the CAC in developing an annual Work Plan consistent with the CAC Scope of Work and approved by the Board of Directors;
   (d) determine if meetings are required or if a meeting should be canceled;
   (e) lead and manage CAC meetings to ensure all CAC members and community members are heard, work to keep meetings to the allotted time, and manage public comments;

(f) work with staff to determine a suitable meeting location and a recurring date and time;

(g) represent the CAC at the Board of Directors to provide updates, submit information, or respond to Board requests;

(h) represent the CAC within SDCP processes, to other organizations, or at events, as appropriate.

Vice-Chair

The Vice-Chair of the CAC will assume CAC Chair responsibilities if the Chair is absent from a meeting or otherwise unable to perform their duties.

Secretary

The Secretary of the CAC will take attendance and meeting notes and work with SDCP staff to distribute relevant information to members.

AD-HOC COMMITTEE AND/OR SUBCOMITTEE REVIEW

N/A

FISCAL IMPACT

N/A

ATTACHMENTS

N/A