

<u>AGENDA</u>

Regular Meeting of Community Advisory Committee San Diego Community Power (SDCP)

September 14, 2023 5:30 p.m.

City of San Diego Metropolitan Operations Complex (MOC II) Auditorium 9192 Topaz Way, San Diego, CA 92123

> Alternate Location: 7354 Eads Avenue, San Diego, CA 92037

The meeting will be held in person at the above date, time and location. Community Advisory Committee (CAC) Members and members of the public may attend in person. Under certain circumstances, CAC Members may also attend and participate in the meeting virtually pursuant to the Brown Act (Gov. Code § 54953). As a convenience to the public, SDCP provides a call-in option and internet-based option for members of the public to virtually observe and provide public comments at its meetings. Additional details on in-person and virtual public participation are below. Please note that, in the event of a technical issue causing a disruption in the call-in option or internet-based option, the meeting will continue unless otherwise required by law, such as when a CAC Member is attending the meeting virtually pursuant to certain provisions of the Brown Act.

Note: Any member of the public may provide comments to the Community Advisory Committee (CAC) on any agenda item. When providing comments to the CAC, it is requested that you provide your name and city of residence for the record. Commenters are requested to address their comments to the CAC as a whole through the Chair. Comments may be provided in one of the following manners:

- 1. Providing Oral Comments During Meeting. Anyone attending in person desiring to address the CAC is asked to fill out a speaker's slip and present it to the CAC Chair or the Secretary. To provide remote comments during the meeting, join the Zoom meeting by computer, mobile phone, or dial-in number. On Zoom video conference by computer or mobile phone, use the "Raise Hand" feature. This will notify the moderator that you wish to speak during a specific item on the agenda or during non-agenda Public Comment. Members of the public will not be shown on video but will be able to speak when called upon. If joining the meeting using the Zoom dial-in number, you can raise your hand by pressing *9. Comments will be limited to three (3) minutes.
- 2. Written Comments. Written public comments must be submitted prior to the start of the meeting by using this (web form). Please indicate a specific agenda item when submitting your comment. All written comments received prior to the meeting will be provided to the CAC members in writing. In the discretion of the Chair, the first ten (10) submitted comments shall be stated into the record of the meeting. Comments read at the meeting will be limited

to the first 400 words. Comments received after the start of the meeting will be collected, sent to the CAC members in writing, and be part of the public record.

If you have anything that you wish to be distributed to the CAC, please provide it via <u>info@sdcommunitypower.org</u>, who will distribute the information to the Members.

The public may participate using the following remote options:

Teleconference Meeting Webinar

https://zoom.us/j/93647500600

Telephone (Audio Only)

(669) 900-6833 or (253) 215-8782 | Webinar ID: 936 4750 0600

WELCOME

ROLL CALL

PLEDGE OF ALLEGIANCE

LAND ACKNOWLEDGMENT

SPECIAL PRESENTATIONS AND INTRODUCTIONS

ITEMS TO BE WITHDRAWN OR REORDERED ON THE AGENDA

CONSENT AGENDA PUBLIC COMMENT FOR ITEMS NOT ON THE AGENDA

PUBLIC COMMENTS

Opportunity for members of the public to address the CAC on any items not on the agenda but within the jurisdiction of the CAC. Members of the public may provide a comment in either manner described above. **CONSENT CALENDAR**

All matters are approved by one motion without discussion unless a CAC member requests a specific item to be removed from the Consent Calendar for discussion. A member of the public may comment on any item on the Consent Calendar in either manner described above.

- 1. Approval of July 13, 2023 CAC Meeting Minutes
- 2. Update on Marketing and Public Relations
- 3. Update on Customer Operations

AGENDA – COMMUNITY ADVISORY COMMITTEE – SAN DIEGO COMMUNITY POWER

4. Update on Regulatory and Legislative Affairs

REGULAR AGENDA

The following items call for discussion or action by the CAC.

5. Update on Regional Energy Network Progress

Recommendation: Receive and File the Update on Regional Energy Network Progress

6. Update on Programs Ad-Hoc Committee

Recommendation: Receive and File the Update on the Programs Ad-Hoc Committee

7. Update on Community and Equity Ad-Hoc Committee

Recommendation: Receive and File the Update on Community and Equity Ad-Hoc Committee

8. Update on CAC Fiscal Year 2022-2023 Work Plan

Recommendation: Receive and File the Update on Fiscal Year 2022-2023 Work Plan

DISCUSSION OF POTENTIAL AGENDA ITEMS FOR BOARD OF DIRECTORS MEETINGS

There are two ways that the CAC may bring items to the attention of the Board:

- 1. Standing Board Agenda Item: CAC Report. The CAC report may be a standing item on the Board agenda, in which the CAC Chair or CEO reports on updates related to a recent CAC meeting. Consistent with the Brown Act, items raised during the CAC report may not result in extended discussion or action by the Board unless agendized for a future meeting.
- 2. Suggesting Board Agenda Items: The CAC may suggest agenda items for a Board of Directors meeting agenda. Such agenda items would allow extended discussion or action by the Board. These must have prior approval of the SDCP Chief Executive Officer and the Chair of the Board of Directors to be added onto 4 the agenda. If approval is provided, staff must be given at least 5 days before the date of the Board meeting to work with the CAC to draft any memos and materials necessary.

COMMITTEE MEMBER ANNOUNCEMENTS

Committee Members may briefly provide information to other members and the public. There is to be no discussion or action taken on comments made by Committee Members unless authorized by law.

ADJOURNMENT

Availability of Committee Documents

Copies of the agenda and agenda packet are available at https://sdcommunitypower.org/resources/meeting-notes/. Late-arriving documents related to a

AGENDA – COMMUNITY ADVISORY COMMITTEE – SAN DIEGO COMMUNITY POWER

CAC meeting item which are distributed to a majority of the Members prior to or during the CAC meeting are available for public review as required by law. Public records, including agendarelated documents, can instead be requested electronically at info@sdcommunitypower.org or by mail to SDCP at PO Box 12716, San Diego, CA 92112. The documents may also be posted at the above website. Such public records are also available for inspection, by appointment, at San Diego Community Power, 2488 Historic Decatur Road, Suite 250, San Diego, CA 92106. Please contact info@sdcommunitypower.org to arrange an appointment.



COMMUNITY ADVISORY COMMITTEE SAN DIEGO COMMUNITY POWER (SDCP)

DRAFT

City of San Diego Metropolitan Operations Complex (MOC II) Auditorium 9192 Topaz Way San Diego, CA 92123

MINUTES

July 13, 2023

The Committee minutes are prepared and ordered to correspond to the Committee Agenda. Agenda Items can be taken out of order during the meeting.

The Agenda Items were considered in the order presented.

WELCOME

Chair Price (City of San Diego) called the meeting to order at 5:32 p.m.

ROLL CALL

- PRESENT: Chair Price (City of San Diego), Vice Chair Castañeda (National City) (arrived at 5:37 p.m.), Secretary Webb (Imperial Beach), Committee Member Sclafani (Chula Vista), Committee Member Scofield (Chula Vista), Committee Member Jahns (Encinitas), Committee Member Hammond (Encinitas), Committee Member Cazares (La Mesa), Committee Member Harris (La Mesa), Committee Member Emerson (National City), Committee Member Vasilakis (City of San Diego), and
- ABSENT: Committee Member Andersen (County of San Diego)
- VACANT: Seat 10 (Imperial Beach), Seat 12 (County of San Diego)

PLEDGE OF ALLEGIANCE

Secretary Webb led the Pledge of Allegiance.

LAND ACKNOWLEDGMENT

Chair Price (City of San Diego) acknowledged the Kumeyaay Nation and all the original stewards of the land.

SPECIAL PRESENTATIONS AND INTRODUCTIONS

Chair Price (City of San Diego) introduced the following new SDCP staff member:

Jack Clark, Chief Operating Officer

PUBLIC COMMENT FOR ITEMS NOT ON THE AGENDA

There were no public comments.

ITEMS TO BE WITHDRAWN OR REORDERED ON THE AGENDA

There were no items withdrawn or reordered on the agenda.

REGULAR AGENDA

1. Approval of June CAC Meeting Minutes

<u>ACTION</u>: Motioned by Secretary Webb (Imperial Beach) and seconded by Committee Member Cazares (La Mesa) to approve the minutes of the CAC meeting held Thursday, June 8, 2023. The motion carried by the following vote:

<u>Vote</u>: 11-0

Yes: Chair Price (City of San Diego), Vice Chair Castañeda (National City), Secretary Webb (Imperial Beach), Committee Member Sclafani (Chula Vista), Committee Member Scofield (Chula Vista), Committee Member Jahns (Encinitas), Committee Member Hammond (Encinitas), Committee Member Cazares (La Mesa), Committee Member Harris (La Mesa), Committee Member Emerson (National City), Committee Member Vasilakis (City of San Diego) No: None

Abstained: None

2. Update on Public Relations

Director of Public Affairs Lebron provided a PowerPoint presentation on the public relation efforts of SDCP, highlighting the Community Grant awardees announcement, upcoming hires for the SDCP Public Affairs team, and strategic planning for earned media and marketing.

Following Committee questions and comments, no action was taken.

3. Update on Customer Operations

Director of Data Analytics and Account Services Utouh provided a PowerPoint presentation on customer operations, highlighting participation rates, the Phase 4 opt-out trends for the County of San Diego and National City, and the opt up to Power100 trends for all member jurisdictions.

Following Committee questions and comments, no action was taken.

4. Update on Regulatory and Legislative Affairs

Director of Regulatory and Legislative Affairs Fernandez and Senior Regulatory Analyst Gunther provided an update on regulatory and legislative affairs, highlighting protecting CCA autonomy in Sacramento, legislative proposals including the Budget Trailer Bill proposal and AB 1373 (Policy Bill), the legislative calendar for the remainder of 2023, Resource Adequacy proceedings, Load Serving Entity (LSE) expansion restriction, and income-graduated fixed charges.

Rob Howard spoke regarding the income-graduated fixed charges.

Sonja Robinson spoke regarding the income-graduated fixed charges and AB 1373.

Following Committee questions and comments, no action was taken.

5. Update on Sustainable and Equitable Workforce Policy

Managing Director Power Service Byron provided an update on the Sustainable and Equitable Workforce Policy, highlighting the SDCP energy proposal evaluation criteria, the interim workforce development process and the revised interim workforce development process.

Committee questions and comments ensued.

Rob Howard spoke on including an item related to working with local, small, diverse, and veteran enterprises in the proposal evaluation criteria.

Following Committee questions and comments, no action was taken.

6. Update on Peak Load Reduction Pilot Project

Director of Programs Santulli provided an update on the Peak Load Reduction Pilot Project ("Project"), highlighting the goal, mechanism and evaluation of the Project.

Following Committee questions and comments, no action was taken.

7. Recommend Board Approval of Proposed Language Access Policy

Senior Account Services Analyst Newman provided a PowerPoint presentation on the proposed Language Access Policy, highlighting the background and purpose of the policy.

<u>ACTION</u>: Motioned by Committee Member Harris (La Mesa) and seconded by Vice Chair Castañeda (National City) to approve the Language Access Policy. The motion carried by the following vote:

<u>Vote</u>: 11-0

Yes: Chair Price (City of San Diego), Vice Chair Castañeda (National City), Secretary Webb (Imperial Beach), Committee Member Sclafani (Chula Vista), Committee Member Scofield (Chula Vista), Committee Member Jahns (Encinitas), Committee Member Hammond (Encinitas), Committee Member Cazares (La Mesa), Committee Member Harris (La Mesa), Committee Member Emerson (National City), and Committee Member Vasilakis (City of San Diego) No: None Abstained: None.

8. Update on Programs Ad-Hoc Committee

Committee Member Emerson (National City) provided an update on the efforts and progress of the Programs Ad Hoc Subcommittee.

Following Committee questions and comments, no action was taken.

9. Update on Community and Equity Ad-Hoc Committee

Committee Member Harris (La Mesa) provided an update on the efforts and progress of the Community and Equity Ad Hoc Subcommittee.

Following Committee questions and comments, no action was taken.

10. Election of Chair, Vice-Chair, and Secretary for Fiscal Year 2023-2024

Election of Chair:

Committee Member Hammond (Encinitas) nominated Committee Member Vasilakis (City of San Diego) for Chair.

Committee Member Cazares (La Mesa) nominated Committee Member Harris (La Mesa) for Chair.

Chair Price (City of San Diego) voted for Committee Member Vasilakis (City of San Diego). Vice Chair Castañeda (National City) voted for Committee Member Vasilakis (City of San Diego).

Secretary Webb (Imperial Beach) voted for Committee Member Harris (La Mesa).

Committee Member Sclafani (Chula Vista) abstained from the vote.

Committee Member Scofield (Chula Vista) voted for Committee Member Vasilakis (City of San Diego).

Committee Member Hammond (Encinitas) voted for Committee Member Vasilakis (City of San Diego).

Committee Member Jahns (Encinitas) voted for Committee Member Vasilakis (City of San Diego).

Committee Member Cazares (La Mesa) voted for Committee Member Harris (La Mesa). Committee Member Harris (La Mesa) voted for himself.

Committee Member Emerson (National City) voted for Committee Member Harris (La Mesa). Committee Member Vasilakis (City of San Diego) voted for himself.

Committee Member Vasilakis (City of San Diego) received the majority vote and was appointed Chair.

Election of Vice Chair:

Vice Chair Castañeda (National City) nominated Committee Member Hammond (Encinitas) for Vice Chair.

Committee Member Cazares (La Mesa) nominated Committee Member Harris (La Mesa) for Vice Chair.

Committee Member Hammond (Encinitas) withdrew her acceptance of the nomination for Vice Chair.

Chair Price (City of San Diego) voted for Committee Member Harris (La Mesa). Vice Chair Castañeda (National City) voted for Committee Member Harris (La Mesa). Secretary Webb (Imperial Beach) voted for Committee Member Harris (La Mesa). Committee Member Sclafani (Chula Vista) voted for Committee Member Harris (La Mesa). Committee Member Scofield (Chula Vista) voted for Committee Member Harris (La Mesa). Committee Member Hammond (Encinitas) voted for Committee Member Harris (La Mesa). Committee Member Jahns (Encinitas) voted for Committee Member Harris (La Mesa). Committee Member Jahns (Encinitas) voted for Committee Member Harris (La Mesa). Committee Member Cazares (La Mesa) voted for Committee Member Harris (La Mesa).

Committee Member Emerson (National City) voted for Committee Member Harris (La Mesa). Committee Member Vasilakis voted for Committee Member Harris (La Mesa).

Committee Member Harris (La Mesa) received the majority vote and was appointed Vice Chair.

Election of Secretary:

Vice Chair Harris (La Mesa) nominated Committee Member Cazares (La Mesa) for Secretary.

Chair Price (City of San Diego) voted for Committee Member Cazares (La Mesa). Vice Chair Castañeda (National City) voted for Committee Member Cazares (La Mesa). Secretary Webb (Imperial Beach) voted for Committee Member Cazares (La Mesa). Committee Member Sclafani (Chula Vista) voted for Committee Member Cazares (La Mesa). Committee Member Scofield (Chula Vista) voted for Committee Member Cazares (La Mesa). Committee Member Hammond (Encinitas) voted for Committee Member Cazares (La Mesa). Committee Member Jahns (Encinitas) voted for Committee Member Cazares (La Mesa). Committee Member Jahns (Encinitas) voted for Committee Member Cazares (La Mesa).

Committee Member Harris (La Mesa) voted for Committee Member Cazares (La Mesa). Committee Member Emerson (National City) voted for Committee Member Cazares (La Mesa). Committee Member Vasilakis voted for Committee Member Cazares (La Mesa).

Committee Member Cazares (La Mesa) received the majority vote and was appointed Secretary.

11. Standing Item: Update on CAC Fiscal Year 2022-2023 Work Plan

Community Engagement Manager Crespo provided an update on the various goals and initiatives of the CAC Work Plan for Fiscal Year 2022-2023.

Following Committee questions and comments, no action was taken.

12. Standing Item: Discussion of Potential Agenda Items for Board of Directors Meetings

Committee Member Hammond (Encinitas) requested a discussion on net metering be placed on a future SDCP Board of Directors agenda.

Committee Member Emerson (National City) requested a report on the potential use of geothermal energy.

Sonja Robinson thanked Committee Member Price (City of San Diego) for his time and effort as the CAC Chair and congratulated Chair Vasilakis (City of San Diego) and Vice Chair Harris (La Mesa) on their recent appointments to Chair and Vice Chair.

COMMITTEE MEMBER ANNOUNCEMENTS

Committee Members made announcements and reported on various events taking place in the member jurisdictions. No action was taken.

ADJOURNMENT

Committee Member Price (City of San Diego) adjourned the meeting at 7:55 p.m.



SAN DIEGO COMMUNITY POWER Staff Report – Item 2

To: San Diego Community Power Community Advisory Committee

From: Jen Lebron, Director of Public Affairs

Via: Karin Burns, Chief Executive Officer

Subject: Update on Marketing and Public Relations

Date: September 14, 2023

RECOMMENDATION

Receive and file update on marketing and public relations activities for San Diego Community Power.

BACKGROUND

San Diego Community Power (SDCP) has engaged in a variety of public relations, marketing, and community outreach activities to drive awareness, spark community engagement, and maintain high customer enrollment.

ANALYSIS AND DISCUSSION

After months of increased focus on community engagement as we prepared for the enrollment of customers in National City and the unincorporated areas of San Diego County, SDCP scaled back some of its engagement efforts to emphasize long-term strategic planning and growing the team to create sustainable levels of community outreach, increase levels of media engagement and develop stronger partnerships with key organizations throughout the region.

Since last presenting at the Community Advisory Committee in July, the Public Affairs team has added three new members who are helping us reach broader audiences online and in person.

In August, we brought on a Digital Media Coordinator who has been tasked with increasing the reach of SDCP social media channels, maintaining the website with easy-to-understand content, and developing a newsletter.

On Sept. 6, we welcomed two Public Outreach Coordinators who have Tuesday through Saturday work schedules to ensure that SDCP attends or hosts public engagement events every weekend. They attended their first event on Saturday, Sept. 9 and are gearing up for a dozen more over the course of the next three weeks. Recent and Upcoming Public Engagement Events

Aug. 8, 2023 – 2023 Tribal Leaders Clean Energy Summit Aug. 9, 2023 – North San Diego Business Chamber Regional Connect Aug. 12, 2023 – Chula Vista Lemon Festival Aug. 16, 2023 – San Diego Economic Development Corporation Summer Bash Aug. 23, 2023 – North San Diego Business Chamber Military Summit Aug. 27, 2023 – Bike the Bay Aug. 31, 2023 – San Diego Padres game Sept. 9, 2023 – Clairemont Family Day Sept. 9, 2023 - Environmental Health Coalition Semillas "Planting Seeds for the Future" **Community Celebration** Sept. 14, 2023 – Cause Conference San Diego Sept. 14, 2023 – Innovation Day 2023 Sept. 15. 2023 – NEXUS Climate Action Summit Sept. 16, 2023 – Green Summit Sept. 16, 2023 – San Diego Wave Fútbol Club game Sept. 23, 2023 – Coastal Cleanup Day Sept. 28, 2023 – Women's Venture Summit

Marketing, Communications and Outreach

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As the weather began to heat up August, SDCP launched a "Stay Cool & Save This Summer" campaign that will run through mid-September. The digital ads will direct viewers to visit the SDCP website and teach them energy-saving tips such as the best time of day to use appliances and how to find "Cool Zones" that offer free, air-conditioned settings across the county. Based on previous campaigns, we anticipate more than 2.7 million impressions across paid search, digital displays and social media.

SDCP is in regular communication with regional media in the spirit of transparency and openness with the goal of providing factual, timely information to the public at large. Over the past two months, SDCP has engaged with reporters to provide background on stories about the greater energy landscape in California and update them on our organization's activities.

On July 26, SDCP held a news conference to announce the first awardees of its Community Clean Energy Innovation Grant Program. This collaboration between SDCP and the San Diego Foundation awarded \$390,000 to 10 nonprofits that will use the funds to advance local clean energy and green workforce development projects in San Diego County.

On Aug. 31, SDCP held a news conference in collaboration with the San Diego Padres and San Diego Regional Chamber of Commerce to honor small businesses who have opted up to use 100% clean, renewable power as Power100 Champions.

August also featured a refresh of SDCP social media channels. In just a few short weeks, Alyson Smith, our new Digital Media Coordinator, has increased engagement with our social media posts tenfold.

The Public Affairs team will continue to develop new strategies, processes and capacity over the next several months to conduct more community outreach, expand marketing and brand awareness efforts, and provide timely, factual information across multiple channels.

AD-HOC COMMITTEE AND/OR SUBCOMITTEE REVIEW N/A

FISCAL IMPACT N/A

ATTACHMENTS N/A

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SAN DIEGO COMMUNITY POWER Staff Report – Item 3

To: San Diego Community Power Community Advisory Committee

From: Lucas Utouh, Director of Data Analytics and Account Services

Via: Karin Burns, Chief Executive Officer

Subject: Update on Customer Operations

Date: September 14, 2023

RECOMMENDATION

Receive and file update on various customer operations.

BACKGROUND

Staff will provide regular updates to the Community Advisory Committee centered around tracking opt actions (i.e., opt outs, opt ups and opt downs) as well as customer engagement metrics. The following is a brief overview of items pertaining to customer operations.

ANALYSIS AND DISCUSSION

A) Mass Enrollment Update

Phase 4:

Mass enrollment for our Non-Net Energy Metering (NEM) customers in National City and Unincorporated County of San Diego is officially complete as of May 3, 2023. As of Sept. 7, 2023, SDCP is serving a cumulative total count of **917,593** active accounts correlating to **1,049,507** meters. There are **142,167** active accounts already enrolled in County of San Diego and **18,254** in National City.

For those accounts on Net Energy Metering (NEM) in Phase 4 in National City and County of San Diego, their enrollment into SDCP started in April 2023 and will continue for the next twelve months, coinciding with their true up month through March 2024. Enrolled customers will receive 2 post enrollment notices through the mail at their mailing address on file within 60 days of their account switching over to SDCP service.

B) 2022 Annual Power Content Label

SDCP's Board of Directors approved our 2022 Power Content Label (PCL) that will be mailed to all of our active customers in the month of October 2023. Active customers are those receiving generation service from SDCP.

The PCL is akin to a published "nutritional facts table" that captures the contents of our generation service mix of renewable energy sources and their percentages as well as the carbon intensity associated with our base product PowerOn as well as our 100% renewable service Power100. Please see the 2022 PCL mailer draft that customers will receive in October 2023 below:

Draft Mailer

lofore 4 pm	Botween 4 pm and 9 pm
*Pre-cool" your home by turning your A/C down to 72 degrees	Set your A/C to 78 degrees, if health permits
Charge electric vehicles	Avoid using major
Charge mobile devices and laptops	Turn off unnecessary lights
Run dishwashers, washing machines and other major appliances	Unplug unused electrical devices
Set pool pumps to run in the early morning or late at night	Use fans when possible
Close blinds and drapes	Limit time the refrigerator door is open





As your local electricity provider, San Diego Community Power exists to serve you with reliable energy from renewable sources We are focused on what families need and want most when it cones to their energy - whether that s aving money, conserving energy or learning about new ways to reduce our carbon fortorin.

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Draft Mailer



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2022 Power Content Label

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	0		Biomass & Biowaste	1.2%	0.0%	2.1
375	0	422	Geothermai	2.6%	0.0%	4.7
1000			Eligible Hydroelectric	1.3%	0.0%	1.1
100		a sour roweron	Solar	25.5%	50.0%	17.0
800	Pos	e er hille	Wind	23.6%	50.0%	10.8
600	-	2 SDC7 Enwerting	Coal	0.0%	0.0%	2.1%
			Large Hydroelectric	12.0%	0.0%	9,2%
400	Fow er Mix		Natural Gas	9.9%	9.9%	26.4%
200			Nuclear	0.0%	0.0%	9.2%
200		12 CA USING	Other	0.0%	0.0%	0.1%
0	100 A.M	- the	Unspecified Power	35.1%	0.0%	7,1%
			TOTAL	100.0%	100.0%	100.0%
Parcent	ope of Rotall Sales	Covered by Retired	Unbundled RECs ¹	0%	0%	
*Unspecified p	ower is electricity th may credite (RECs) a	at has been purchs to tracking instrume that was not delive	act RFG compliance, which is sed through open market tran- ponention source. Into issued for moneshie genr red to serve retail sales. Unlo- missions interables above.	actions and is r vation. Unbundle	of traceable to at renewable on	a specific argy credits
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Powering a clean, affordable energy future San Diego Community Power is your local provider of cleaner electricity at competitive rates. We are a locally run, not-for-profit public agency that invests in our customers to create an equitable and sustainable future for the San Diego region.





At SDCP we put our communities first through programs and customer education to help you take a giant step toward a more sustainable energy future

C) Customer Participation Tracking

Staff and Calpine have worked together to create a reporting summary of customer actions to opt out of SDCP service, opt up to Power100, or opt down from Power100 to PowerOn. The below charts summarize these actions accordingly as of September 3rd, 2023:

I. Total Opt Outs - Including Active and Inactive

- Active accounts still active at same premise
- · Inactive accounts that have moved out, or premise is terminated

Opt Outs by Jurisdiction	2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
City of San Diego	1,077	19,278	1,042	543	221	237	22,397
County of San Diego			6,920	2,667	645	462	10,693
City of Chula Vista	288	3,472	244	102	50	51	4,185
City of Encinitas	68	1,886	94	31	17	19	2,113
City of La Mesa	85	1,272	77	30	18	15	1,497
City of Imperial Beach	32	345	27	8	2	3	415
National City			137	69	14	13	233
Total	1,526	26,253	8,541	3,448	967	800	41,533
Opt Outs by Class Code	2021	2022	2023 Q1	2023 Q2	2023-07	2023-06	Total
Residential	38	25,717	7,717	3,091	894	754	38,207
Commercial/Industrial	1,490	536	824	357	73	46	3,326
Total	1 526	26,253	8.541	3 448	967	800	41.533

Opt Outs by Reason	2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
Dislike being automatically enrolled	203	7,214	2,754	1,056	259	202	11,688
Rate or additional cost concerns	6	7,754	1,693	792	334	324	10,903
Decline to provide	227	3,596	1,397	435	96	63	5,814
Other	818	2,653	706	393	59	71	4,700
Existing relationship with the utility	2	2,394	1,005	393	104	81	3,979
Concerns about government-run power agency	24	1,496	503	213	53	25	2,314
Service or billing concerns	6	724	262	108	50	27	1,177
Have grid reliability concerns	1	292	169	46	10	3	521
Rate or Cost Concerns	233						233
Concerns about lack of equivalent CCA programs	e	132	53	12	2	4	203
Have renewable Energy Reliability Concerns	6						6
Total	1,526	26,253	8,541	3,448	967	800	41,533

Opt Outs by Method	2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
Web	327	14,353	5,202	1,837	462	341	22,521
Customer Service Rep (CSR)	1,098	7.002	1,846	876	261	235	11,318
Interactive Voice Response (IVR)	101	4,899	1,493	735	244	224	7,696
Total	1,526	26,253	8,541	3,448	967	800	41,533

*Historical opt outs including inactive accounts as of 08/28/2023.

II. Opt Ups to Power 100

Opt Ups by Jurisdiction	2021	2022	2023 Q1	2023 02	2023-07	2023-08	Total
City of San Diego	3,163	2,868	181	114	50	16	6,379
City of Chula Vista	701	168	18	15	5	4	911
City of La Mesa	148	118	6	5	1		278
County of San Diego			48	91	17	10	166
City of Imperial Beach	60	29		1	1	8	99
City of Encinitas	18	1	1				20
National City			1	9			10
Total	4,090	3,184	255	235	74	38	7,862
Opt Ups by Class Code	2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
Commercial/Industrial	4,087	290	74	99	15	14	4,567
Residential	3	2,895	181	136	59	24	3,296
Total	4,090	3,184	255	235	74	38	7,862
Opt Ups by Method	2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
Customer Service Rep (CSR)	4,059	1,369	97	118	22	17	5,670
Web	27	1,738	137	100	44	17	2,061
Interactive Voice Response (IVR)	4	81	21	17	8	4	135
Total	4,090	3,184	255	235	74	38	7,862

Cumulative Power100 Accounts

Opt Ups by Jurisdiction	Active
City of Encinitas	25,948
City of San Diego	6,342
City of Chula Vista	907
City of La Mesa	276
County of San Diego	163
City of Imperial Beach	98
City of National City	10
Total	33,744

Power100 Opt vs Defaulted



III. Opt Downs from Power100

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2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
35	425	27	17	3	6	513
	28	5	5		1	37
	1	3				4
		1	1	31		3
	2					2
	1					1
35	455	36	23	4	7	560
	35	35 425 28 1 2 1	35 425 27 26 5 1 3 1 2 1	35 425 27 17 28 5 5 1 3 1 2 1 1 1 3 1 1 3 1 1 1 1 1 1 1	35 425 27 17 3 28 5 5 5 1 3 - - 1 1 1 1 2 - - - 1 - - - -	26 5 1 1 3 - 1 1 1 2 - - 1 - -

Opt Downs by Class Code	2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
Residential	No. of the local division of the	433	36	15	- 4 -	8	494
Commercial/Industrial	35	22		8		1	66
Total	35	455	36	23	4	7	560

Opt Downs by Method	2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
Customer Service Rep (CSR)	31	305	21	19	2	5	383
Web		124	13	4	2	2	145
Interactive Voice Response (IVR)	4	26	2				32
Total	35	455	36	23	4	7	560



Jurisdiction	Active	Eligible	Opt Outs	Participation
City of Chula Vista	93,347	97,301	3, <mark>9</mark> 54	95.9%
City of Encinitas	26,477	28,458	1,981	93.0%
City of Imperial Beach	10,567	10,942	375	96.6%
City of La Mesa	28,054	29,424	1,370	95.3%
City of San Diego	598,968	619,587	20,619	96.7%
County of San Diego	140,457	168,435	10,705	93.6%
National City	18,256	18,928	223	98.8%
Total	916,126	973,075	39,227	96.0%

Phase 4 mass enrollment process in National City and Unincorporated County of San Diego for Non-Net Energy Metering (NEM) customers is officially completed as of May 2023. The participation rate for this new phase is fluid and will change as we continue with our enrollment of Net Energy Metering (NEM) customers from April 2023 through March 2024. In the interim, we are reporting on the opt outs and eligible accounts associated with the phase based on those accounts that we have noticed for enrollment on a rolling basis as of the reporting month.

D) Contact Center Metrics

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August call volumes dropped by **12.3%** compared to July which was expected due to the fact that customer bills with summer rates started getting to customers in July and so a noticeable increase in calls was fielded to the Contact Center accordingly. Consistent with the seasonal transition to summer rates as of June 1 where generation rates are generally higher than those in Winter, more customer inquiries around higher bills are expected and possibly an uptick in opt outs as a result.

The chart below summarizes contact made by customers into our Contact Center broken down by month through September 3, 2023:



V. Contact Center Metrics

Interactive Voice Response (IVR) and Service Level Agreement (SLA) Metrics

	2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
Total Calls to IVR	2,289	47,118	15,229	10,356	4,031	3,536	82,559
Total Calls Connected to Agents	1,401	30,174	9,641	6,735	2,515	2,361	52,827
Avg Seconds to Answer	20	12	8	3	4	11	13
Avg Call Duration (Minutes)	8.5	9.8	9.4	9.5	10.3	10.1	9.4
Calls Answered within 60 Seconds (75% SLA)	98.23%	95.50%	98.80%	99.69%	99.01%	94.35%	96.37%
Abandon Rate	0.57%	0.36%	0.28%	0.00%	0.08%	0.46%	0.37%

Similar to other CCAs' service territories, we are anticipating the trend of our customers calling into our Contact Center's Interactive Voice Response (IVR) system tree and being able to self-serve their opt actions using the recorded prompts as well as utilizing our website for processing opt actions to continue accounting for over 65% of all instances. The remaining portion of customer calls are connected to our Customer Service Representatives to answer additional questions, assist with account support, or submit opt actions.

Customer Service Email Trends



Customer Service Emails

	2021	2022	2023 Q1	2023 Q2	2023-07	2023-08	Total
Emails Received	272	2,894	795	453	127	108	4,649
Emails answered or escalated within 24 hours	257	2,821	790	452	127	107	4,554
Completion (%)	94%	98%	99%	100%	100%	99%	97%

As of this latest reporting month, we still have a total of 13 Dedicated Customer Service Representatives staffed at our Contact Center and 2 Supervisors. Our robust Quality Assurance (QA) procedures are firmly in place to ensure that our customers are getting a world-class customer experience when they contact us.

AD-HOC COMMITTEE AND/OR SUBCOMITTEE REVIEW N/A

FISCAL IMPACT N/A

ATTACHMENTS N/A

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SAN DIEGO COMMUNITY POWER Staff Report – Item 4

To:	San Diego Community Power Community Advisory Committee	
From:	Laura Fernandez, Director of Regulatory & Legislative Affairs Aisha Cissna, Senior Policy Manager Stephen Gunther, Senior Regulatory Analyst	
Via:	Karin Burns, Chief Executive Officer	
Subject:	Update on Regulatory and Legislative Affairs	
Date:	September 14, 2023	

RECOMMENDATIONS

Receive and file update on regulatory and legislative affairs.

BACKGROUND

Staff will provide regular updates to the Community Advisory Committee regarding SDCP's regulatory and legislative engagement.

ANALYSIS AND DISCUSSION

A) Regulatory Updates

<u>Net Billing Tariff Update: CPUC Decision Addressing Remaining</u> <u>Proceeding Issues</u>

Background

In December 2022, the CPUC adopted a successor tariff to net energy metering called the "net billing tariff." The net billing tariff has goals to incentivize battery storage and increase dispatch of renewable energy during times of peak demand. It compensates rooftop solar customers approximately 80% less for their exports to the grid than the previous net energy metering program, to decrease the cost-shift to nonparticipating customers.

On August 2, 2023, the CPUC released a proposed decision speaking to the remaining issues in the proceeding, including consumer protections, implementation of prevailing wage requirements for contractors installing rooftop solar systems, evaluation principles for the net billing tariff, and aligning the existing virtual net energy metering ("VNEM") and net energy metering aggregation

("NEMA") tariffs with the recently established net billing tariff. A workshop to discuss billing refinements was also ordered in the proposed decision.

Key Proposed Changes: Virtual Net Energy Metering and Net Energy Metering Aggregation

VNEM is a program largely utilized by multi-family properties to be compensated for solar production. It's distinct from traditional NEM because the electricity doesn't flow directly to any tenant meter but feeds directly back onto the grid. The intent of VNEM is to help tenants receive the direct benefits of the building's solar system, rather than all the benefits going to the building owner.

NEMA is designed to benefit a single customer with multiple eligible meters on the same property, or an adjacent or contiguous properties. It is often used by agricultural customers and municipalities.

There are two key proposals deliberated in the proposed decision to revise export compensation under both VNEM and NEMA. The IOUs proposed a "Virtual Net Energy Billing Tariff". Under this proposal, tenants would be required to buy all of their energy from the utilities at full retail rates, even if some of it is being generated on their own rooftop. Additionally, it would require multifamily properties to sell all of their solar generation to the utilities at the Avoided Cost Calculator rates that are a fraction of full utility rates, even if some of that energy is being used by tenants in real time.

Ivy Energy proposed a property-wide netting proposal which would account for onsite self-generation. The proposal would not require customers to pay the full retail rate for loads which they serve with on-site generation and would allow for higher compensation for these customers. This proposal has been supported by the majority of parties in the proceeding.

Proposed changes to NEMA are similar and would reduce compensation for customers enrolled in that rate.

Customers currently enrolled in VNEM and NEMA would have legacy treatment and not be transitioned to the new tariffs until that legacy period ends.

Proposed Decision Comments

SDCP and other CCAs submitted <u>opening comments</u> requesting that unbundled customer billing issues be explicitly addressed in the billing workshops. The Joint CCAs also requested that the proceeding remain open to consider other potential billing issues. The Proposed Decision posits closing the proceeding once the Proposed Decision is adopted. The Joint IOUs opposed this proposal in reply comments. The Joint IOUs also proposed immediately transitioning to the new tariffs once the decision is adopted.

As of the writing of this report, parties have submitted opening and reply comments. The earliest the Commission will adopt a final decision is September 21, 2023.

Resource Adequacy (RA)

CalCCA Application for Rehearing of Decision 23-06-029

As presented in the Update on Regulatory and Legislative Affairs during the July 13, 2023, meeting of the Community Advisory Committee (<u>see slides 32-34</u>), on July 5, 2023, the CPUC issued a *Final Decision Adopting Local Capacity Obligations For 2024-2026, Flexible Capacity Obligations For 2024, And Program Refinements* (D.23-06-029) addressing outstanding issues in Phase 3 of the Implementation Track within the Resource Adequacy (RA) proceeding (<u>R.21-10-002</u>). Notably, the Decision includes a problematic provision which prevents load serving entities (LSE), including CCAs, from expanding their service territory for two years following a month ahead or year ahead system RA deficiency.

On July 26, 2023, CalCCA filed an <u>Application for Rehearing of D.23-06-029</u> to address the CPUC's prohibition on CCA expansion for RA deficiency. CalCCA's Application includes several legal arguments demonstrating that the Decision exceeds the Commission's jurisdiction over the actions of local government bodies and impairs the right of customers to aggregate their electric loads with a CCA, as authorized by the Legislature. If not addressed via a CPUC Decision by Sept.24, 2023, the Application will be deemed denied unless the CPUC requests more time for its review. SDCP staff will continue to work with CalCCA to explore options for potential next steps to address this regulatory overreach.

Income Graduated Fixed Charges (IGFC)

Background

On Nov. 2, 2022, the CPUC issued a <u>scoping memo and ruling</u> within the <u>Demand</u> <u>Flexibility proceeding (R. 22-07-005)</u>, which included Track A issues related to establishing an income-graduated fixed charge (IGFC) for residential rates for all investor-owned electric utilities in accordance with Assembly Bill (AB) 205, Stats. 2022, ch. 61. For additional background and related proceeding activity, see the Update on Regulatory and Legislative Affairs during the July 13, 2023, meeting of the Community Advisory Committee, <u>slides 35-38</u>.

CalCCA Comments on the ALJ Ruling on the Implementation Pathway for IGFC

On June 19, 2023, CPUC Administrative Law Judge (ALJ) Stephanie Wang issued a <u>Ruling</u> seeking comment on the implementation pathway for income-graduated fixed charges. In response to the Ruling, CalCCA filed <u>opening comments</u> on July 31, 2023, and <u>reply comments</u> on Aug. 21, 2023, which included the following recommendations:

- Clarify that any volumetric rate reductions in the context of the IGFC proposed by the IOUs do not refer to generation rate reductions.
- Direct the IOUs to begin outreach to customers regarding the IGFC before the implementation phase of the first version of the IGFC.
- Require the IOUs to include CCAs in working groups related to IGFC implementation and marketing, education, and outreach.
- Reject party proposals to include the Power Charge Indifference Adjustment (PCIA) in the IGFC.
- Reject party recommendations to include the Competition Transition Charge (CTC) in the IGFC.
- Adopt the Joint IOU proposal to exclude non-marginal generation costs from the IGFC.
- Accept the Joint IOU's proposal for a limited working group process after initial IGFC implementation but require the Joint IOUs to notify CCAs on an ongoing basis of the implementation plans.

CPUC Denial of Motion for Public Participation Hearings

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On July 13, 2023, the California Efficiency + Demand Management Council, California Solar & Storage Association, the Center for Energy Efficiency and Renewable Technologies, the Clean Coalition, the Solar Energy Industries Association, and Utility Consumers' Action Network (Joint Parties) filed a motion for public participation hearings in Track A of Phase 1 of the proceeding.

The Joint Parties argued that residential customers should have the opportunity to respond to the potentially significant impacts of implementing IGFC and requested at least 11 public participation hearings to be held throughout the state by the end of 2023. However, on Aug. 15, 2023, the CPUC ALJ issued a <u>Ruling denying the motion</u>, stating that the request was made too late within the proceeding and that the Commission has already received over 565 public comments that will be considered when deliberating the outcomes for Track A of the proceeding.

ALJ Ruling Addressing the Track A Procedural Schedule, Opening Briefs Guidance, and Exhibits

On Aug. 22, 2023, the CPUC ALJ issued a <u>Ruling</u> modifying the <u>Track A procedural</u> schedule and providing guidance for opening briefs. Specifically, the Ruling directs parties to focus their briefs on issues necessary to authorize the first version of IGFCs, which will reduce volumetric rates and rely on existing income verification

processes used by the Commission for the California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance Program (FERA) programs, as well as direct parties to respond to a series of specific implementation questions.

Opening Briefs are due Oct. 6, 2023, and Reply Briefs due on Nov. 3, 2023, with a Proposed Decision expected in March or April of 2024. SDCP staff will continue to monitor and coordinate with CalCCA on relevant engagement in Track A.

ERRA Forecast Proceeding Update

On Aug. 18, SDCP and CEA jointly filed testimony in the ERRA forecast to make the following three points:

- SDG&E should update its PCIA accounting to reflect corrections and updates to the capacity values for several contract resources before the Commission approves SDG&E's 2024 Portfolio Allocation Balancing Account (PABA) forecast revenue requirement. The PABA is a true-up of the actual costs and revenues SDG&E realizes during the year related to its PCIA eligible resource portfolio.
- 2. SDG&E should forecast a larger volume of RA sales as an offset to the 2024 PABA forecast revenue requirement.
- 3. SDG&E should revert to past confidentiality designation practices which allow for the disclosure of commodity rates while still redacting bundled sales volumes.

The following is the remaining ERRA Forecast proceeding schedule:

Sept. 8: Rebuttal Testimony Sept. 29: Evidentiary Hearing Oct. 4: Opening Brief Oct. 11: Reply Brief Oct. 13: October Update Oct. 27: Comments on October Update Nov. 28: Proposed Decision Dec. 14: Final Decision

General Rate Case Update

On Aug. 14, SDCP and CEA jointly filed an <u>opening brief</u> in the General Rate Case. In this brief, SDCP and CEA argue that the CPUC should find that the proposed enhancements to the Miramar facility constitute a significant overhaul of the facility made on behalf of bundled customers, and require the entire facility to be re-vintaged as a 2024 Utility-Owned Generation ("UOG") asset, among other contentions. In summary, SDCP

and CEA are aiming to ensure that financial commitments that will only benefit bundled customers are not costs which will be borne by unbundled (CCA) customers. SDCP and CEA also filed a <u>reply brief</u> on Sept. 7. A proposed decision is expected to be issued in 2024.

B) Legislative Update a. Assembly Bill 1373

On September 6, 2023, the Senate Energy, Utilities and Communications Committee held a hearing for AB 1373 and the bill passed out of Committee 14-3. SDCP is very pleased that the latest version of the bill creates new central procurement authority only for the Department of Water Resources. Previous versions of the bill would have permitted the investor-owned utilities to be in the new central procurement role, which will potentially be used for procuring resources that have a lead time of at least five years, such as offshore wind, geothermal and pumped hydro. SDCP is also pleased that the analysis of the bill indicates the "intent for the six-month window is to allow other LSEs the opportunity to procure their share of their load if they elect to do so. This approach is a long-held principle of CCAs whose primary (if not exclusive) mission is to procure energy on behalf of their load. Such an approach seems appropriate to ensure LSEs exercise their responsibility to procure resources for their load, prior to a state agency stepping in." SDCP is very appreciative that this latest version of the bill and the analysis recognize that the central procurement function should only be used as a backstop if CCAs are unable to procure necessary resources. The bill requires a 2/3 vote in both houses, and it is expected to be signed into law as an urgency measure soon. SDCP intends to change its position from "Oppose Unless Amend" to "Neutral" once the amendments that were accepted during the committee hearing are in print.

AD-HOC COMMITTEE AND/OR SUBCOMITTEE REVIEW N/A

FISCAL IMPACT N/A

ATTACHMENTS



SAN DIEGO COMMUNITY POWER Staff Report – Item 5

То:	San Diego Community Power Community Advisory Committee =
From:	Colin Santulli, Director of Programs Sheena Tran, Senior Program Manager
Via:	Karin Burns, Chief Executive Officer
Subject:	Update on Regional Energy Network Formation Progress
Date:	September 14, 2023

RECOMMENDATION

Receive and file an update on Regional Energy Network (REN) formation progress.

BACKGROUND

One of the Programs Team's FY 2023-24 annual priorities is to lead initial steps in a regional effort to develop a Regional Energy Network (REN) in San Diego. The approval of a REN in San Diego by the California Public Utilities Commission (CPUC) would allow access to funds to administer and implement energy efficiency (EE) programs for SDCP's customers and others in the region.

SDCP staff presented and introduced the topic of a REN in San Diego at the May 26, 2022 Board of Directors meeting as an option to access CPUC funding for customer energy programs. SDCP staff presented and identified forming a REN as one of the FY 22-23 Programs Department priorities during the New Board of Directors Orientation meeting on January 18, 2023. SDCP staff presented an update on the progress of the REN formation at the February 2023 meetings of the Community Advisory Committee and the Board of Directors.

ANALYSIS AND DISCUSSION

Progress Update

In line with the initial timeline identified when the REN formation process began, SDCP staff is on track to submit a Business Plan Application to the CPUC by December 2023. To support this timeline, between February 2023 and August 2023, SDCP staff conducted the following activities:

Activity	Outcome	
Released Request for Proposal for professional services to support Business Plan Application development	Selected a consultant to support Business Plan Application development	
Developed draft governance structure and presented to regional stakeholders for feedback	Received positive feedback from San Diego Regional Climate Collaborative (SDRCC) Regional Energy Resilience Working Group members	
Ongoing coordination with SDG&E	Collaborative discussions to identify gaps in existing programs that would be appropriate for new REN programs to fill and programs that are complementary to existing SDG&E programs	
Met with CPUC Energy Division (ED) Staff	Informed CPUC of our intent to submit an application and asked clarifying questions. Provided updates on regional effort to submit a Business Plan Application	
Completed Market Assessment	Identified sectors most in need of energy efficiency programs best served by a future REN	
Stakeholder engagement	Presented to regional stakeholders for feedback on program design to ensure program offerings will meet customer needs	
Drafted an initial program list for stakeholder feedback	Developed and presented a draft program list for feedback to multiple regional stakeholders	
Began drafting Business Plan Application	 Developed draft foundational components of a Business Plan Application to comply with CPUC requirements including: A description of its new and unique value to contribute to California's energy, climate, and/or equity goals. A description of its proposed governance structure. A proposed set of energy savings targets. A proposed set of goals and metrics. 	

REN Governance Structure and Target Sectors

Based on the results of the initial eight months of stakeholder engagement and the consultant-led Market Assessment, SDCP staff have identified the ideal and preferred governance structure and sectors for the San Diego REN programs to target. The Business Plan Application must include the proposed governance structure and sectors. As with all other elements of the Business Plan Application, the governance structure is subject to CPUC approval.

The governance structure was developed after analyzing the structures of the five existing RENs and interviews with staff at the involved agencies. Recommendations included implementing a structure that enables streamlined decision-making process, leverages existing organizational processes, and limits unnecessary bureaucracy. The proposed San Diego REN governance structure aims to remove any inefficiencies that inhibit the timely and effective implementation of programs.

The proposed San Diego REN governance structure identifies several key functions as shown in the image below.



High-level roles and responsibilities for the key elements are as follows:

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- Executive Committee: Provide portfolio-level vision and strategy; enact program changes during portfolio cycle; oversee future Business Plan development.
- Lead Program Administrator: Responsible for all fiscal, regulatory, procurement and program management.
- Advisory Committee: Advise on program outreach and enrollment, provide feedback on program evaluation reports, and provide recommendations on program improvements. Members may include local and regional governments as well as community-based organizations.
- Program Operations Teams: Oversee day-to-day program operations; primarily consist of program managers and 3rd party implementers.

SDCP Staff oversaw the development of a market assessment to determine existing EE programs available in the region. The analysis included SDGE-managed EE and related workforce development programs as well as statewide EE programs. Based on the market assessment, the following sectors and associated target participants have been identified as most beneficial for a REN to develop programs under:

Sector	Program's Target Participants
Workforce, Education & Training	High School students, adult workforce, and employers
Codes & Standards	City and County permitting authorities
Residential	Homeowners, renters, property owners, tenants
Commercial	Small and medium businesses
Public	All public agencies within San Diego County

Draft Programs by Sector:

The following section outlines the draft proposed programs for each sector. Each draft program lists a brief description including sample offerings as well as the target program participants. This draft list is expected to evolve as Staff continue ongoing stakeholder engagement and consider additional programs.

Workforce Education and Training (WE&T)

Programs to support the long-term success of the energy efficiency market by providing education and training.

- WET Program 1
 - **Target Participants**: High school students
 - Description: Provide exposure to green careers, enrollment in college courses and connections with employers
 - Sample offerings: One-on-one career pathway assistance, dual enroll in STEM college courses at no cost, paid internship, wraparound services
- WET Program 2
 - Target Participants: Adult workforce
 - Description: Provide training and connect participants with jobs in clean energy economy
 - Sample offerings: Training and certification course(s) at no cost, networking opportunities, on-the-job training, wraparound services
- WET Program 3
 - Target Participants: Employers
 - Description: Work with employers to understand career pathways and provide assistance to ensure employees move through pathways.
 - Sample offerings: Stipends to participate in trainings; training program development; training policy development

Commercial

Programs to assist small and medium businesses and commercial property owners access technical assistance, energy efficiency measures, and facility assessments.

- Commercial Program 1
 - **Target Participants**: Small and medium businesses (SMBs)
 - Description: Raise awareness and increase adoption of EE practices and measures; connect a dedicated energy coach to educate SMBs on the value of EE, support access to funding and financing, facility assessments, offer technical assistance and direct install. Incorporate California Green Business Network support.

- Sample Measures: Smart thermostats, HVAC tune-up, LED lighting, controls, behavioral, heat pumps, duct sealing, appliances, faucet aerators, auto door closers, VFDs, window film, smart plugs
- Commercial Program 2
 - Target Participants: Small corner stores and food donation centers
 - **Description**: Refrigeration replacement (direct install)
 - Sample Measures: Refrigeration and freezer units
- Commercial Program 3
 - Target Participants: Commercial property owners
 - Description: Work with contractors to offer customized incentives to reduce energy use at peak times
 - **Sample Measures**: Smart thermostats, HVAC, LED lighting, controls, behavioral, heat pumps, duct sealing, appliances, VFDs, smart plugs

Residential

Programs that work with multifamily and single-family tenants and owners to assist with identifying energy efficiency opportunities and to install measures leading to utility bill savings and improved indoor air quality.

- Residential Program 1
 - **Target Participants**: Tenants, property owners/ managers
 - Description: Site assessments, customized technical assistance, and rebates to property owners. Kits and education to tenant (possible direct install)
 - Sample Measures: Individual and central HPWH, LED lighting/bulbs, HVAC heat pumps, smart thermostats, controls, duct sealing/insulation, pool pump VSD, showerheads, aerators, recirculation pumps, heat pump clothes dryers, induction stoves
- Residential Program 2
 - Target Participants: Homeowners, renters
 - Description: Provide guidance to identify energy programs and upgrades through participating contractors for homeowners; provide energy saving kits and education to renters (possible direct install measures)
 - Sample Measures: HPWH, smart power strips, HVAC heat pumps, shower heads, aerators, LED bulbs, attic insulation, induction stoves, recirculation pumps, HP clothes dryers

Public

Programs that assist public agencies throughout San Diego County identify and implement energy efficiency projects.

- Public Program 1
 - **Target Participants**: Public agencies (i.e., cities, County, educational agencies, special districts, tribal nations)
 - Description: Customized and unbiased hands-on expert guidance and support services from EE project identification to completion for public facilities and assets including access to funding and financing. Focuses on decarbonization measures. Agency-wide benchmarking and strategic energy resilience planning.

 Sample Measures: Various EE measures (e.g., HVAC, HPWH, LED lighting, pipe insulation, window film, pumping, process optimization, RCx, controls, EMS upgrades) and high-level educational resources on DERs (e.g., solar and other distributed generation systems, battery storage, electric vehicles, demand response programs, solar hot water heating)

Codes & Standards

Programs that assist permitting authorities streamline the permitting process by offering customized technical assistance.

- Codes & Standards Program 1
 - Target Participants: Permitting authorities
 - Description: Policy and compliance support and enhancing communication and experience between permitting authorities and permit applicants
 - Sample offerings: Needs assessment; tools and templates; customized one-on-one support; educational workshops

NEXT STEPS

SDCP Staff will continue to conduct stakeholder engagement on the list of draft programs for the San Diego REN. Staff will provide an update on the REN formation progress to the SDCP Board of Directors at the October meeting. Staff expects to submit the completed Business Plan to the CPUC in December 2023.

AD-HOC COMMITTEE AND/OR SUBCOMITTEE REVIEW

This item was reviewed by the Programs Ad-Hoc Committee on September 6, 2023. The committee asked clarifying questions and provided feedback on proposed programs.

FISCAL IMPACT

N/A

ATTACHMENTS

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Item 7 Attachment A: REN Update_Presentation_14.09.23