## SAN DIEGO COMMUNITY POWER REQUEST FOR PROPOSALS ("RFP")

for

## CUSTOMER RELATIONSHIP MANAGEMENT ("CRM") IMPLEMENTATION AND AS-NEEDED PROFESSIONAL SERVICES

In accordance with CRM RFP Section VI (Reservation of Rights), SDCP amends the RFP as follows:

## 1. Amended Section II (Proposal Schedule)

The CRM RFP deadline to post responses to questions received to the CRM RFP is revised to June 24. Additionally, SDCP is extending the deadline to submit proposals by one week. The revised deadline to submit proposals is July 9, 2025 at 5:00 PM (PT). References for the new deadline have also been updated in multiple sections of the CRM RFP. A summary of the schedule changes is identified in the table below:

Description	Date
Release of RFP	June 5, 2025
Deadline for Written Questions	June 18, 2025, at 5:00 PM Pacific Time (PT)
Responses to Questions Provided	June 2 <mark>4</mark> 3, 2025
Proposals Due	July <u>9</u> 2, 2025, at 5:00 PM PT
Interviews/Demos	July 7-9, 2025
Notice of Intent to Award	Mid-July 2025
Board of Directors Meeting / Approval of	August 26, 2025
Contract	
Expected Commencement of Work	September 15, 2025

## 2. Amended Section V.B (Content and Format of Proposal)

The page limit for the Proposed Approach Narrative has been increased to 10 pages (up from 5 pages). Additionally, section V.B.7 (Eligibility for additional evaluation criteria points as allowed by Community Power's Procurement Policy) has been slightly modified. The original reference to "(no more than 2 pages for each program)" is hereby revised to read "(no more than 2 pages for each category)". References to the new page limit and word change have been updated in multiple sections of the CRM RFP.